



JD Edwards Center of Excellence

SenecaGlobal works closely with your team to plan and deliver the ideal integration of current and future ERP applications. We have spent our careers supporting JDE's evolution from a single platform into a multi-platform application as JDE advanced into a major global ERP solution. Our broad and deep range of knowledge enables us to maximize JDE's business performance. By pairing the capabilities of our global JDE delivery team with our world-class, certified team of technical and functional solution architects, we have provided our clients with increased productivity, quality, flexibility and security, while significantly reducing costs.

SenecaGlobal's JDE expertise and services include:

- **24/7 Operation Support.** We provide help desk and global ticketing services. SenecaGlobal can support your environment, reducing your risk of business interruptions and keeping your internal team focused on their primary goals.
- **Strategic Consulting.** We evaluate your business plan and ERP assets, with recommendations on how to streamline and unite them to more efficiently meet your business needs.
- **Extensibility.** We can add new processes, re-engineer existing processes, add third party applications, or integrate other applications to extend your footprint (e.g., Orchestrator, Interoperability, WMS, TMS, EDI, etc.).
- **CNC Administration & Support.** SenecaGlobal has the specific skill sets needed to maintain and improve performance, quality, security, and compliance.
- **Monitor Applications, Databases, & System Performance.** We have the architectural and technical knowledge to keep your environment running smoothly.
- **Application & Tools Upgrades.** SenecaGlobal has expertise in World, OneWorld, and E1 applications across multiple platforms, so you can keep your software investment current and experience the benefit of JDE's newest features and functions.
- **Checkpoint Audits of Application & Technical Configurations.** We perform environment audits, document findings, and provide recommendations based on industry & Oracle best practices.

ORACLE®

JD EDWARDS

SenecaGlobal works closely with you to optimize and secure your JDE future

JDE Platforms

- IBM AIX/Power
- IBM i/Power
- Linux/x86-64
- Microsoft Windows/x86-64
- Oracle WebLogic Server
- IBM WebSphere Application Server
- Public Cloud

Services By An Experienced Team

- Strategy and Technology Advice
- Architecture
- Design
- Programming
- Testing
- Maintenance
- 24/7 Support

Working Across Many Industries

- Manufacturing
- Distribution
- Retail
- Financial Services
- Healthcare
- Education
- Technology